UNDERWRITING REQUIREMENTS LIFE INSURANCE AND CRITICAL ILLNESS INSURANCE

LEGEND

| VitalsVitalsFQFinancial QuestionnaireEXExam by M.DUHIVUrine HIVMVRMotor Vehicle ReportAPSAttending Physician's StatementBPBlood ProfilePMParamedicalIRInspection Report | PHI | Personal History Tele-interview TM Treadmill Stress ECG Electrocardiogram | | | | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|---------------------------------------------------------------------------|----|-------------------------|----|-------------|--|
| | Vitals | Vitals | FQ | Financial Questionnaire | EX | Exam by M.D | |
| BP Blood Profile PM Paramedical IR Inspection Report | UHIV | Urine HIV MVR Motor Vehicle Report APS Attending Physician's Statement | | | | | |
| | BP | Blood Profile PM Paramedical IR Inspection Report | | | | | |
| EHQ Electronic Health Questionnaire (available for Fast & Full® applications only) | EHQ | | | | | | |

Non-fluid / non-medical requirements apply

LIFE INSURANCE

| Insurance Age | \$0 - \$99,999 | \$100,000 - \$300,000 | \$300,001 - \$499,999 | \$500,000 - \$2,000,000 | \$2,000,001 - \$3,000,000 | \$3,000,001 - \$10,000,000 | \$10,000,001 - \$20,000,000 |
|------------------|----------------------|--------------------------|--------------------------|----------------------------|------------------------------|-------------------------------|------------------------------------------|
| 0 - 17 | PHI / EHQ | PHI / EHQ | PHI / EHQ | PHI / EHQ | PHI / EHQ | PHI / EHQ, FQ | Phi / Ehq, Fq |
| 18 - 40 | PHI / EHQ | PHI / EHQ | PHI / EHQ | PHI / EHQ | PHI & Vitals*, BP | PHI & Vitals*, BP MVR, FQ | PHI & Vitals*, BP MVR, APS, IR** |
| 41 - 50 | PHI / EHQ | PHI / EHQ | PHI / EHQ | PHI / EHQ | PHI & Vitals*, BP | PHI & Vitals*, BP MVR, FQ | PHI & Vitals*, BP MVR, ECG, APS, IR** |
| 51 - 55 | PHI / EHQ | PHI / EHQ | PHI / EHQ | PHI & Vitals*, BP | PHI & Vitals*, BP | PHI & Vitals*, BP MVR, FQ | PHI & Vitals*, BP MVR, TM, APS, IR** |
| 56 - 60 | PHI / EHQ | PHI / EHQ | PHI & Vitals*, BP | PHI & Vitals*, BP | PHI & Vitals*, BP | PHI & Vitals*, BP MVR, FQ | PHI & Vitals*, BP MVR, TM, APS, IR** |
| 61 - 70 | PHI | PHI & Vitals*, BP | PHI & Vitals*, BP | PHI & Vitals*, BP | PHI & Vitals*, BP | PHI & Vitals*, BP MVR, FQ | PHI & Vitals*, BP MVR, TM, APS, IR** |
| 71 - 75 | PHI & Vitals*, BP | PHI & Vitals*, BP | PHI & Vitals*, BP | PHI & Vitals*, BP | PHI & Vitals*, BP | PHI & Vitals*, BP MVR, FQ | PHI & Vitals*, BP MVR, TM, APS, IR** |

CRITICAL ILLNESS INSURANCE

| Insurance Age | \$0 - \$99,999 | \$100,000 | \$100,001 - \$250,000 | \$250,001 - \$500,000 | \$500,001 - \$1,000,000 | \$1,000,001 - \$2,000,000 |
|------------------|---------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|------------------------------------|
| 18 - 35 | PHI / EHQ | PHI / EHQ | PHI / EHQ | PHI, UHIV | PHI & Vitals*, BP | PHI & Vitals*, BP, APS |
| 36 - 40 | PHI / EHQ | PHI / EHQ | PHI / EHQ | PHI & Vitals*, BP | PHI & Vitals*, BP | PHI & Vitals*, BP, ECG, APS, IR |
| 41 - 50 | PHI / EHQ | PHI & Vitals*, UHIV | PHI & Vitals*, UHIV | PHI & Vitals*, BP | PHI & Vitals*, BP, ECG, APS | ex, BP, ecg, Aps, Ir |
| 51 - 55 | PHI & Vitals*, UHIV | PHI & Vitals*, UHIV | PHI & Vitals*, BP | PHI & Vitals*, BP, ECG | PHI & Vitals*, BP, ECG, APS | ex, BP, ecg, Aps, Ir |
| 56 - 60 | PHI & Vitals*, BP | PHI & Vitals*, BP | PHI & Vitals*, BP | PHI & Vitals*, BP, ECG | PHI & Vitals*, BP, ECG, APS | ex, BP, ecg, Aps, Ir |
| 61 - 65 | PHI & Vitals*, BP | PHI & Vitals*, BP, ECG, APS | PHI & Vitals*, BP, ECG, APS | PHI & Vitals*, BP, ECG, APS | EX, BP, ECG, APS | EX, BP, TM, APS, IR |

* Personal History Tele-interview with vitals can be replaced by a Paramedical

** Empire Life reserves the right to request additional evidence on a case by case basis.

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Notes About Life Insurance Underwriting Requirements

Solution Series[®] Term Insurance: For consideration of Preferred or Elite rate classes (face amounts of \$1,000,001+), Blood Profile and Vitals are required. See the Preferred Underwriting Criteria Guide (INS-2494) for additional details. An Inspection Report may be waived if you submit the following:

- Cover Letter
- Financial Questionnaire completed by the client's accountant with 3rd party verification of income and net worth
- For business insurance: minimum 2 years corporate financial statements.

Important Underwriting Guidelines

When applying for both Life and Critical Illness insurance we do not sum the coverage amounts, we use the higher combination of requirements.

All requirements are ordered automatically by Empire Life on your behalf based on your choice of vendor, Dynacare Insurance Solutions or ExamOne.

For inquiries on status updates, please visit the Business Centre at <u>www.empire.ca/advisor</u> or call our Customer Service Team at 1800 536-7683.

Underwriting requirements are based on the amount of any life insurance issued in the last six months by Empire Life.

If an MVR is required, include a valid driver's license number on the application.

In Alberta, if an MVR is requested or required the Life Insured must obtain their own MVR and submit it to Empire Life.

Quebec and British Columbia residents require a special MVR authorization. You must submit the applicable MVR authorization to Empire Life. These authorization forms are located on the Empire Advisor website under www.empire.ca/advisor/Support/Underwriting/Questionnaires-forms.

For applications over \$3,000,000 we require a completed Personal or Business Financial Questionnaire. Please include the policy number on the applicable questionnaire. These questionnaires are located on the Empire Advisor website under www.empire.ca/advisor/Support/Underwriting/Questionnaires-forms.

To avoid delays in issuing the contract, please include the physician or clinic information on the Life Insured(s) page in Fast & Full.

Other helpful information to submit would be: a cover letter, financial statements or completed needs analysis. For additional tips refer to our **Financial Underwriting Guidelines** located on the Empire Advisor website under <u>www.empire.ca/advisor/Support/Underwriting.</u>

Medical requirements completed in the past 12 months can usually be accepted subject to a current non-medical. If a medshare is possible, please indicate in the Underwriting Requirements section of the application which company would have the medical requirements and a policy number if available.

New Residents: Refer to the **Guidelines for Immigrants** guide located on the Empire Advisor website under <u>www.empire.ca/advisor/Support/Underwriting.</u>

Guaranteed Insurability (GI): Multiply each GI unit by \$2,000 to determine evidence requirements.

The maximum amount of waiver of premium for other life plans is \$2,000/month or \$24,000/yr.

For Trial applications, complete all required questions on the life application, including all medical and non-medical questions. Empire Life will order any requirements. If the client has been recently declined or highly rated by another company, please submit on a Trial application basis.

No Trial or Optional policies allowed in Fast & Full.

As per Empire Life's normal underwriting process for new applications, additional underwriting requirements may be required based on the information submitted in the application. Also, a number of new applications will be selected for additional underwriting requirements (including fluid tests) based on our random selection and predictive analytics algorithms. All life insurance applications with coverage amounts between \$500,000 and \$2,000,000 for life insureds aged 18-50 may be considered for additional underwriting requirements.

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