

Introducing our

MEDICAL CONCIERGE SERVICES



A non-contractual remote medical opinion service offered at no additional cost with your Vital Link contract.



**Empire
Life**[®]

Empire Life is proud to offer their medical concierge services through MedExtra Inc., a physician-lead Canadian organization that has been helping Canadians to manage their health problems with the care they need to overcome gaps in Canadian healthcare today.

Information at the right time...

Rule-Out Critical Illness provides support information and guidance to accelerate the definitive diagnosis of a covered condition. Even if your doctor only suspects you have a covered condition, access to our concierge service at no additional cost is still available.

Remote Second Opinion is a comprehensive, multi-disciplinary case review by top specialists in Canada, at US Centres of Excellence or worldwide to confirm diagnosis or suggest the most up-to-date treatment and possible alternatives.

Critical Illness Care Management provides high level physician and nurse assistance underpinned by robust administrative support, for priceless peace-of-mind throughout the treatment and recovery period.



How to engage MedExtra and these services

Toll Free 1 866 642-1999

Local 514 522-8000

Fax 514 526-4521

Email info@medextra.com

Hours of Operation

Monday to Friday, 8am to 8pm EST

For more information about Empire Life or its products, or to contact Empire Life please visit us at www.empire.ca

The Empire Life Insurance Company (Empire Life) offers competitive individual and group life and health insurance, investment and retirement products to help you build wealth and protect your financial security.

Empire Life is among the top 10 life insurance companies in Canada¹ and is rated A (Excellent) by A.M. Best Company². Our vision is to be the leading, independently-owned, Canadian financial services company committed to simplicity, being easy to do business with and having a personal touch.

¹ Source: Office of the Superintendent of Financial Institutions (OSFI) and company annual reports, based on general and segregated fund assets

² As at June 29, 2012

These non-contractual services are provided by MedExtra Inc. Empire Life is not obligated to offer these services and may change providers or cancel access to these services at any time without notice. The information in this document is for general information purposes only.

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