### Manulife Investment Management

### **External Contract Application**

In this application, the terms you and your refer to the beneficial owner or contract owner, as applicable. The terms we, our and us refer to **The Manufacturers** Life Insurance Company (Manulife) and GIF refers to Guaranteed Investment Funds. Manulife is the issuer of all insurance contracts containing Manulife segregated funds, and the guarantor of any guarantee provisions therein. Distributor refers to the entity responsible for distributing the product.

- Complete all applicable sections.
- For non-registered contracts with deposits of \$100,000 or more, complete NN0975E, Client and Third Party Identity Verification.
- If the annuitant is also the beneficial owner, you do not need to complete section 8.
- Please fax this form to Manulife at 1-800-993-9332.

	Contract/Reference number	Wire order	number	С	Distributor name	and code		
In which product are you investing? A separate application is required for each product.	<ul><li>✓ Manulife RetirementPlus</li><li>✓ Single Life OR</li><li>✓ Joint Life (complete section 5)</li></ul>		Manulife GIF Select  Manulife Private Investment Pools – MPIP Segregated Pools		Manulife Ideal Signature Select			
Manulife Ideal Signature Select Series Maturity Date Ideal 75/100 Series and Ideal 100/100 Series only: you may specify a Series Maturity Date other than the defaults in your contract.	If you specify a maturity date, it must be a minimum of 10 years in the future from your first premium, Series and 15 years for the Ideal 100/100 Series. We will apply the date to all Series under the same go within the Contract, unless you specify otherwise.  This option is not available for retirement income plans. If you select External RRIF in section 3, do not For Ideal 75/100 Series (dd/mmm/yyyy)  For Ideal 100/100 Series (dd/mmm/yyyy)			same guarai , do not com	ntee option held			
-								
Type of nominee plan	Complete all sections th  External Non-registe			<b>mplete o</b> l External R		<b>1-5, &amp; 14 as we</b> ⊃ External RRIF		<b>applicable, f</b> o xternal TFSA
Please check one.	Agent for trustee (Dealer)	i cu		LXCOTTOTT	Trustee name	2 External Kitil	<u> </u>	Atemai ii or
	For externally registered col (or agent for the trustee, if contracts, the beneficial ow	applicable)	) holds the	contract i	n trust for the	beneficial owner	r. For non-r	act. The truste egistered
Beneficial owner information	Name of beneficial owner (first, middle initial, last)  Date of birth (dd/mm		mmm/yyyy)	Sex				
For non-individual owners (i.e. corporations, trusts or other	Address (number, street and ap	artment)	nt) City or town			Province	Postal code	
organizations), please complete NN1555E, <i>Corporate and Non-</i> <i>individual Identity Verification</i> .	Telephone number  Date of birth (dd/mmm/yyyy)  SIN/Business Number (BN)/Trust Account Number					count Number		
For a list of valid industries and occupations, refer to NN1655E,								
Valid industries and occupations.	SIN/Business Number (BN)/Trust Account Number Emp			Employment sta	tus Employed			
Which document are you showing an authorized representative to verify your identity, as required by	Occupation (most recent if retired or not employed)  In what indusemployed)					ry are you employed? (most recent if retired or no		
law? If you do not have a valid document, or cannot meet your representative in person, submit	Name of company/employer (most recent if retired or not employed)							
a completed NN1663E, <i>Dual Method Identification</i> .	O Passport O Driver's licence O Other							
	Document number			Jurisdiction				
Expiry date (dd/mmm/yyyy)		Date identity was verified (dd/mmm/yyyy)		nm/yyyy)				
Joint Life information	Name of Joint Life (first, middle	e initial, last	)					
You must complete this section if	Date of birth (dd/mmm/yyyy)  Social Insura			ance Number (SIN)				

Contract/Reference number	

#### Sections 6 to 12 apply to non-registered contracts only. (Sections 6 and 7 must be completed.) 6 What is the purpose and O Short term savings Education Operating funds Emergency fund intended use(s) of this Real estate purchase Retirement savings Estate planning O Long term investments contract? 7 Are you acting on behalf Are you acting on behalf of a third party? (For example, if a third party is contributing the funds.) of a third party? Yes (Please complete NN0975E, Client and Third Party Identity Verification or a Manulife accepted equivalent.) Name of annuitant (first, middle initial, last) 8 Is the annuitant different from the beneficial owner? O By checking here, you confirm that the annuitant Date of birth (dd/mmm/yyyy) Sex O Male If this section is not completed, the ○ Female is a resident of Canada as required annuitant will be the person named I hereby consent to be the annuitant under this contract, confirm that I have provided complete and accurate in section 4. information and confirm that I have read, understand and agree to the terms of the Personal Information Statement in the Information Folder. On the death of the annuitant, the contract ends unless a Joint Life is Signature of annuitant Date signed (dd/mmm/yyyy) named in section 5 or a successor annuitant is named. Additional beneficial The following information is required and must always be provided if there are additional beneficial owners. owners Name of beneficial co-owner (first, middle initial, last) Date of birth (dd/mmm/yyyy) SIN/Business Number (BN)/Trust Account Number Employment status Employed ( ) Retired Self-employed Not employed For a list of valid industries and Occupation (most recent if retired or not employed) In what industry are you employed? (most recent if retired or not occupations, refer to NN1655E. Valid industries and occupations. Name of company/employer (most recent if retired or not employed) Which document are you showing Other Passport Driver's licence an authorized representative to verify your identity, as required by Document number Jurisdiction law? If you do not have a valid document, or cannot meet your representative in person, submit Expiry date (dd/mmm/yyyy) Date identity was verified (dd/mmm/yyyy) a completed NN1663E, Dual Method Identification. Where there is more than one beneficial owner, upon the death of a beneficial owner who is not the annuitant: •In all provinces except Quebec, Joint Ownership with Right of Survivorship will be deemed to be elected. In Quebec, if you wish the additional beneficial owner(s) to be subrogated beneficial policyholder(s), all the beneficial owners have to initial in the box. In all provinces and in Quebec (if all the beneficial owners have initialed the box) this means that the deceased beneficial owner's share will automatically pass to the surviving beneficial owner(s). However, in Quebec, if a beneficial owner fails to initial the subrogated beneficial policyholder designation box, this means his or her share will pass to his or her estate. If the Manulife RetirementPlus Joint Life option is elected and the owner is either the annuitant or the 10 Do you want to name a Joint Life, the surviving spouse will become the owner of the contract, unless otherwise designated. successor beneficial Do not name a successor beneficial owner if ownership type is "Joint Ownership with Right of owner or, in Quebec, a Survivorship" or if the subrogated beneficial policyholder designation box is initialed in section 9. subrogated beneficial Name of successor beneficial owner or subrogated beneficial policyholder (first, middle initial, last) policyholder? Relationship to beneficial owner 11 Do you want to name Name of successor annuitant (first, middle initial, last) Relationship to you a successor annuitant? If you have chosen a Manulife Signature of successor annuitant RetirementPlus contract you cannot name a successor annuitant. On the death of the annuitant, no death benefit is payable and the The successor annuitant must sign unless that person is a minor. contract will continue if a successor

annuitant is named and alive.

### 12 Who will be the beneficiaries?

## DO NOT COMPLETE FOR EXTERNALLY REGISTERED CONTRACTS

The person or persons you name here will receive a death benefit on the death of the last surviving annuitant.

For Quebec applicants only, if you have named your spouse as beneficiary, the designation is irrevocable unless you check revocable here:

Revocable

If you designate a beneficiary as irrevocable, your ownership rights are severely restricted. An irrevocable beneficiary who is a minor cannot provide consent nor can anyone acting on the minor's behalf.

Primary beneficiary name(s)	Relationship to annuitant (in Quebec - relationship to policyholder)	Share of benefits
		%
		%
		%
	TOTAL (must equal 100%)	100%
Secondary beneficiary name(s) A secondary beneficiary does not have any rights if a named primary beneficiary exists.	Relationship to annuitant (in Quebec - relationship to policyholder)	Share of benefits
		%
		%
		%
	TOTAL (must equal 100%)	100%

## 13 In which investments are you allocating your deposit?

Please ensure minimum allocations are met.

Complete only for deposits to DIA/GIA. Segregated fund deposits should be placed via Fundserv.

#### Daily Interest Account (DIA)/Guaranteed Interest Accounts (GIA)

For Manulife GIF Select or Manulife Private Investment Pools - MPIP Segregated Pools

Total amount of your DIA/GIA deposit \$

DIA/GIA lump sum allocation	Term	Interest Option	Posted rate	Interest rate adjustment	Final rate
%	year(s)	Compound or Monthly Simple	%	%	%
%	year(s)	Compound or Monthly Simple	%	%	%
%	year(s)	Compound or Monthly Simple	%	%	%
%	One month	Compound Only	%	%	%
%	Daily Interest Accor	unt (DIA)			

Interest rates may be negotiated between the owner and the representative within the parameters set by Manulife. The interest rate to be applied will be the rate in effect on the date the funds are received.

#### 14 Signatures

A copy, fax, scan or image of the beneficiary designation in this application is as valid as the original.

By signing below, you, as beneficial owner, and/or the trustee as applicable, confirm the following:

• that you have received the Application Information Folder and Contract and the Fund Folder application.

- that you have received the Application, Information Folder and Contract and the Fund Facts applicable to the
  product and Series (if applicable), to which you are allocating your deposit and that your representative has
  explained the contents of the material;
- that you, and the Joint Life if applicable, have read, understand and agree to the information and provisions on page 5 of this application and the terms of the Personal Information Statement in the Information Folder;
- that you have requested that this application and all documents relating to the contract be in English.
   Vous demandez aussi que la demande de souscription et tous les documents et la correspondance afférents au contrat soient en anglais.

By signing below, representatives confirm the following:

- they are appropriately licensed;
- the information provided on this form is current, correct, and complete;
- they have examined the original, valid and unexpired identity verification documentation, and any other information provided by the annuitant and Joint Life, if applicable;
  - they have complied with the instruction set out above, including confirming that the government-issued photo
    identification document is valid, has a unique identifying number, has not expired, and is in good condition
    without apparent alteration;
  - the photo on the identification document is substantially similar to the client, and the name matches the beneficial owner name in section 4 and/or 9;
  - they have no reason to believe that the person presenting him or herself was not the individual on the identification document:
- they have completed and attached NN0975E, Client and Third Party Identity Verification, if they have reasonable
  grounds to suspect the owner is acting on behalf of a third party;
- they have discussed and explained the contents of the Information Folder and Contract and the Fund Facts to the owner of this contract;
- they have disclosed the following information to the beneficial owner of this contract:
  - the name of the company or companies they represent;
  - that they receive commissions for the sale of insurance-based investment products and may receive bonuses, invitations to conferences or other incentives; and
  - any conflicts of interest they may have with respect to this transaction.

Signature of beneficial owner	Signature of beneficial co-owner (if applicable)		
Signature of Joint Life (must be the spouse of the annuitant)	Signature of trustee or agent for trustee (for externally registere contracts only)		
Signature of representative	Signed at	Date signed (dd/mmm/yyyy)	

# What you understand and agree to when you sign this form

Your signature on this application authorizes:

- Manulife to deliver the policy and any other documents to the distributor
- Manulife to accept instructions from the distributor to execute certain financial and non-financial transactions including but not limited to deposits, withdrawals and switches in accordance with your instructions and the contract provisions.

Your signature on this application confirms that:

- the personal information you provided in this application is complete, accurate and will be updated in the future if information changes
- you are applying for an insurance contract that gives you the option to invest in segregated funds and/or guaranteed interest accounts
- you understand that for externally registered contracts the beneficiary on the contract will be your "Trustee in trust for the named beneficiary of the plan, pursuant to the same terms as the terms of the plan" and that if you wish to change this designation, you must submit form NN1583E, *Non-financial changes*, to us
- you understand that Manulife shall not be liable for following the instructions provided by the distributor
- you acknowledge that possible creditor protection may be lost by having the contract held in the name of an Investment Dealer, a trustee of the externally registered plan or someone who is not the individual beneficial owner
- the Income Guarantee offered under the Manulife RetirementPlus contract only becomes available to you upon Transition to the Guarantee Income Fund
- for Manulife RetirementPlus contracts, you understand that under the Guarantee Guard service, we will not process any withdrawals from the Guaranteed Income Fund that are requested prior to the Election of the Total Income Amount or that would Exceed the Total Income Amount, until we are notified by you and/or your advisor to proceed. We will allow you to instruct us in how we will apply this service to your Contract, which could include turning this service off
- compound interest rates are quoted as an effective annual rate. Interest accrues based on a daily compounding rate which produces the effective annual rate. Monthly Simple interest rates are quoted as a nominal annual rate

- segregated funds do not provide a guaranteed rate of return. Unit values and the market value of the contract will increase or decrease in value according to the fluctuations in the market value of the assets of the segregated fund investment
- you have the right to change your mind within 2 business days of the earlier of the date you receive confirmation or 5 business days after it is mailed. With written notification, we will refund the lesser of the value of your deposit or the market value on the day we receive your request. Fees and charges will be refunded
- death and maturity guarantees apply to segregated fund investments at the maturity date or upon receipt of notification of death of the last surviving annuitant
- you may discuss any questions or concerns you may have by contacting your representative or our Head Office. More information about our complaint resolution procedures is available on the Internet at www.manulife.ca under Contact Us
- you may at any time ask to review your personal information and, if necessary, correct any inaccuracies. If you want to review or correct the information, or if you want details about parties who have access to your information or our policies and procedures related to privacy, please write to:

#### **Privacy Officer**

Manulife 500 King Street North PO BOX 1602 STN WATERLOO WATERLOO ON N2J 4C6

• we must receive the signed application in order to issue the contract. Send the application to:

#### All provinces except Quebec:

Manulife

500 King St. N., PO Box 1602 Stn. Waterloo Waterloo ON N2J 4C6

Fax: 1-877-277-3774

Customer service centre: 1-800-993-9332

#### Quebec/French Business:

Manulife

2000 Mansfield St. Suite 1100 Montreal QC H3A 2Z8

Fax: 1-800-360-6492

Customer service centre: 1-800-993-9332