



Health Service Navigator®

What makes Health Service Navigator *unique?*

Health Service Navigator is an exclusive online and on-call health information resource centre that helps Manulife critical illness policy holders and their eligible dependents manage their health care – any time, anywhere.

The Manufacturers Life Insurance Company

Make informed health decisions

Health Service Navigator provides unique robust service and support from day one – an active claim is not required. Online and on-call support can be used as often as needed to answer any health related concerns – making it easier for insured's and their dependents to take control of their own health, and help care for those they love.

Take a look at the unique advantages Health Service Navigator offers:

Easy access to health information



Online health information 24/7

Easy access to up-to-date Canadian Health information, any time, anywhere – without making a claim!



Trusted information for informed health decisions

Confidently research medical conditions, drugs and treatments, and find physicians and facilities – quickly and easily.



Telephone support

Health Information Specialists provide one-on-one support. Plus, personalized information packages for complex inquiries are delivered within 24 hours.

Medical second opinion service*



Multi-disciplinary medical second opinion

Using a team approach, top specialists from world-class hospitals analyze the medical history, current condition and recommendation of the insured or their eligible dependents to suggest treatment and care.



Leading medical institutions

Research-leading consortium hospitals offer priority access to top specialists who provide expert medical second opinions, fast – an average of four business days.



Medical coordination service

Count on Health Service Navigator to help select a hospital or specialist in the United States, arrange appointments and transportation, and help navigate cultural barriers so patients can focus on treatment and recovery.

*WorldCare International, Inc. will provide one second opinion for each life insured, and one additional second opinion that may be used by any eligible dependent of each life insured. Refer to the client brochure for more details.

For more information visit [Manulife.ca/healthservicenavigator](https://www.manulife.ca/healthservicenavigator) or contact your financial advisor to learn more.

Health Service Navigator is offered through and is a registered trademark of Manulife. Health Service Navigator is powered by WorldCare Inc. WorldCare and The WorldCare Consortium are trademarks of WorldCare Limited, used under license. Manulife, Manulife & Stylized M Design, and the Styled M Design are trademarks of Manulife and are used by it, and by its affiliates under license. To speak with a Manulife representative, contact 1-888-626-8543