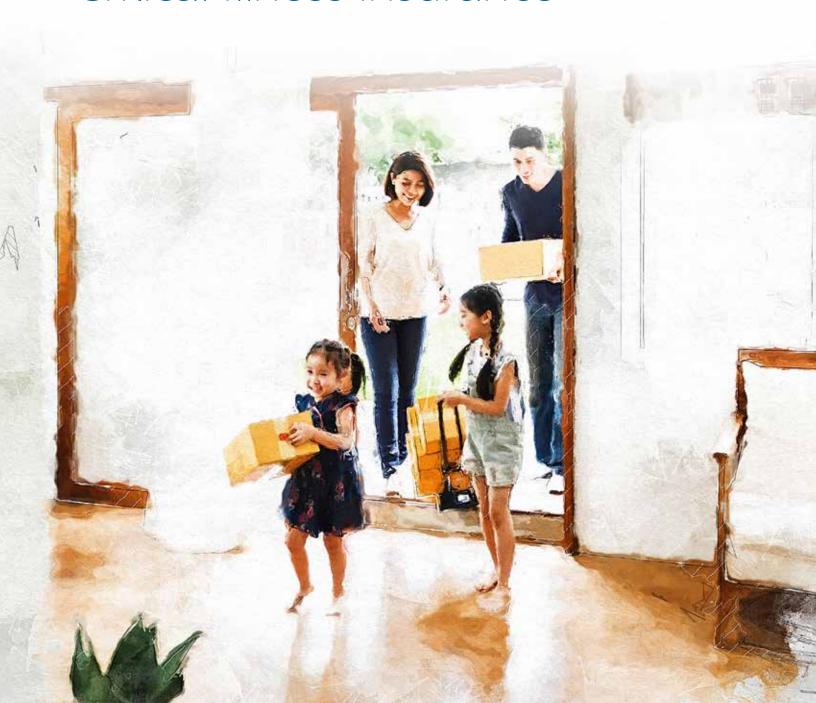


Let's talk about... Critical Illness insurance



Let's talk about... critical illness insurance

Critical illness (CI) insurance is a form of insurance protection that provides a tax-free,* lump-sum benefit to your client upon diagnosis of a covered condition as defined in their contract. Your client can use the benefit payment however they choose, without restriction.

We understand that discussing critical illness insurance with your clients, and helping them understand the need for this product, can sometimes be a challenge. The key is helping your client understand that surviving a critical illness comes with consequences, too.

* Under the *Income Tax Act* (Canada) and at the date of publication, the receipt of Critical Illness Benefits is not currently taxable. ivari does not guarantee nor is it responsible for the tax treatment applicable to this policy feature. Clients should consult their legal or tax advisor for an opinion on this matter in relation to their particular circumstances.

The healthier your client is, the more they need CI protection

Clients will often feel that they are healthy and so they don't need a product like CI. What they may not understand is that the healthier they are, the more likely they are to survive a critical illness. It's living through the treatment process and surviving the illness that can cause financial hardships for many people.

Some of these financial stresses they may have already considered, like:

- Loss of income
- Out-of-pocket medical expenses

But some other expenses may come as an unwelcome surprise:

- Childcare, if the primary caregiver becomes ill
- Travel expenses for treatment (gas, hotel, car rental)
- Homecare services (domestic and personal care)
- Flights for family to visit and lend moral support

Let's talk about...what's covered

Our Critical Illness Protection can be purchased as a 4-condition or 25-condition policy.

The 4-condition policy offers your clients a more cost-conscious option while still covering conditions that generate 85%** of claims.

The more comprehensive 25-condition coverage has the added benefit of covering five childhood conditions until the child is 24 years old. Plus, it offers some other benefits, as well.

Please note that a more detailed description and definition of each of these conditions and their associated exclusions, limitations and survival periods, is set out in the policy contract. Any illness, disorder or surgery not specifically defined in the contract is not covered.

Critical Illness Covered Conditions

4-condition coverage

- Cancer (life-threatening)
- Heart attack

- Stroke (cerebrovascular accident)
- Coronary artery bypass surgery

25-condition coverage (also includes 5 childhood conditions)

- Alzheimer's disease
- Aortic surgery
- Aplastic anaemia
- Bacterial meningitis
- Benign brain tumour
- Blindness
- Cancer (life-threatening)
- Coma
- Coronary artery bypass surgery
- Deafness
- Heart attack
- Heart valve replacement
- Kidney failure

- Loss of independent existence[†]
- Loss of limbs
- Loss of speech
- Major organ transplant
- Major organ failure (on waiting list)
- Motor neuron disease
- Multiple sclerosis
- Occupational HIV infection
- Paralysis
- Parkinson's disease
- Severe burns
- Stroke (cerebrovascular accident)

†Loss of independent existence does not apply until the age of 18 for a child coverage at which time it is automatically available.

The following five (5) childhood Critical Illness Covered Conditions are included up to the child's 24th birthday:

- Cerebral palsy
- Congenital heart disease
- Cystic fibrosis

- Muscular dystrophy
- Type 1 diabetes mellitus

^{**} The 4-condition product includes coverage for cancer, heart attack, stroke and coronary bypass. This figure is based on incidence rates and industry claim statistics.

Let's talk about...combined banding

ivari will combine the critical illness benefit amounts of all CI coverages for the same insured to determine underwriting requirements and premium rates.

Let's talk about...benefits

A critical illness policy from ivari offers your client the following benefits:

Critical Illness Protection Benefit – Provides a one-time, lump-sum payment if the life insured is diagnosed with one of the Critical Illness Covered Conditions and survives the 30-day survival period.

Early Detection Benefit (Available on the 25-condition policy only) – Provides a one-time, lump-sum payment* per policy if you are diagnosed with one of the Early Detection Covered Conditions and survive the 30-day survival period.

* The early detection benefit is the lesser of: a) 15% of the then current critical illness benefit; and b) \$50,000

Return of Premium on Death Benefit – Provides a one-time, lump-sum payment upon the death of the life insured, however, it is not payable if the Critical Illness Benefit has been paid or is payable.



An extra service from ivari

Virtual Healthcare by Maple – With Maple, persons insured under CI policies will have access to covered online general practitioner visits and an expert medical opinion service.

Persons insured under critical illness policies are able to:

- 1. Receive immediate medical care from a Canadian-licensed doctor online in under five minutes, accessible up to four times per year (per each insured). This free, easy-to-use service is available to the persons insured under CI policies and can be shared with their eligible dependents^{††}; and
- 2. Connect with specialist providers for expert medical opinions for a specified list of covered conditions.

For more information on how to access Virtual Healthcare by Maple, please visit their website at www.getmaple.ca/ivari

†† Eligible dependents are anyone for whom the person insured is legally authorized to make healthcare decisions (e.g., a partner, a child under 18, or an elderly dependent). Read Maple's <u>Privacy Policy</u> for more details. "Partner" means a person with whom the Insured is (a) legally married, (b) in a civil union, (c) in common law relationship, (d) live together in domestic partnership, or in an adult interdependent relationship and either have lived together for at least one (1) year or are together the parents of a child.

Virtual Healthcare by Maple is a non-contractual benefit and is subject to program availability.

MORATORIUM PERIOD EXCLUSION: 90 DAY EXCLUSION FOR CANCER AND BENIGN BRAIN TUMOUR

The 90-day exclusion period refers to the first 90 days the contract is in force or the first 90 days after reinstatement. If, within this period, you, as the insured person are diagnosed with any cancer or benign brain tumour, or have signs or symptoms that lead to a diagnosis of cancer or benign brain tumour at any time, you will not be eligible to receive the Critical Illness Benefit or Early Detection Benefit for the diagnosis of cancer or benign brain tumour or a covered condition directly resulting from or the treatment from any cancer or benign brain tumour while the policy is in force.

In this exclusion, the term "any cancer" includes all cancers and benign brain tumour, even if you would not have been covered under the definitions of cancer for a Critical Illness Covered Condition or an Early Detection Covered Condition.



Let's talk about...types of coverage

There are a variety of ways you can add the extra layer of protection that critical illness coverage from ivari provides.

| Coverage Type | Term 10 | Term 20 | Term to age 65 |
|----------------------|--|--|---|
| Coverage description | Renewable and convertible Term 10 critical illness coverage with premiums that are scheduled to change every 10 years. | Renewable and convertible Term 20 critical illness coverage with premiums that are scheduled to change every 20 years. | Convertible Term to age 65 critical illness coverage with level premiums to age 65. |
| Expiry age | 75 | 75 | 65 |
| Renewability options | Renewable with guaranteed premiums that increase every 10 years. | Renewable with guaranteed premiums that increase every 20 years. | None |
| Coverage option | Available as single life and multiple life plans. | Available as single life and multiple life plans. | Available as single life and multiple life plans. |

Two ways for clients to buy CI from ivari

There are two ways your clients can benefit from critical illness coverage from ivari. Clients can purchase CI Protection as a rider on their new or existing life insurance policy,‡ or they can purchase it on its own as a standalone product.

Let's talk about... Critical Illness Protection – as a rider

Let's talk about... Critical Illness Protection – on its own





[†]They can add a Critical Illness Protection Rider to their current life insurance policy or Critical Illness Protection standalone policy. The Critical Illness Benefit amount cannot exceed the total life insurance face amount, per insured, within the life policy. Inforce critical illness coverage from all sources cannot exceed a total of \$2,000,000. On select plans only.

Let's talk about... Critical Illness Protection Rider

Critical Illness Protection – as a rider

Purchasing Critical Illness Protection as a rider means it is a coverage that is attached to a life insurance policy or Critical Illness Protection standalone policy. They can do this in one of two ways:

- 1. They can purchase a new life insurance policy from ivari and add a Critical Illness Protection Rider to it.*
- 2. They can add a Critical Illness Protection Rider to their existing life insurance policy or Critical Illness Protection standalone policy.*[†]^
- * The Critical Illness Benefit cannot exceed the total life insurance face amount, per life insured, on an existing life insurance policy. Inforce critical illness coverage from all sources cannot exceed a total of \$2,000,000.
- † Available on select plans only.
- ^ Different types of Critical Illness Protection Rider coverage may be added to an existing inforce life insurance policy or Critical Illness Protection standalone policy.

Let's talk about...bundling

By combining, or bundling, an ivari term or universal life insurance policy with our Critical Illness Protection Rider, your clients may see an average savings of up to 15%** over purchasing these products separately, and there's no additional policy fee.

Plus, if your client's situation changes and they no longer need their life insurance coverage, but want to keep their critical illness insurance, they can split the Critical Illness Protection Rider from the life policy and continue the protection as a standalone critical illness insurance policy.

** Based on a 25-condition policy with an average critical illness benefit amount of \$80,000.



Let's talk about... Critical Illness Protection

Critical Illness Protection

If your client has enough life insurance for their needs, another way to add an extra layer of protection is to purchase Critical Illness Protection on its own.*

Critical Illness Protection from ivari offers the same great features as our Critical Illness Protection Rider with the addition of the waivers that your client can purchase to truly customize their protection plan.

Let's talk about...protecting your coverage

Has your client considered what would happen if they became disabled by a condition other than a Critical Illness Covered Condition and they were unable to pay their premiums? A waiver attached to their Critical Illness Protection policy would allow them to keep their valuable coverage in effect even if they became disabled.

Waiver of Premium – This rider waives the premium if the person insured under this rider is considered totally disabled before age 65.

Payor Waiver of Premium** – This rider, which is attached to a policy on the life of a child, waives the premium if the person responsible for paying the premiums dies or is considered totally disabled before age 65. Premiums will continue to be waived until the child is age 25.

** Available on select plans only.



^{*} Policy fee applies.

With a national network of thousands of independent, professional advisors, ivari provides a full range of insurance products to help Canadians make the right choice for their protection needs. The people, products and service that make up ivari have stood the test of time and have been in the Canadian marketplace since 1928. We are committed to being approachable and transparent in everything we do, and we will stand by our word. Visit us at ivari.ca.

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P.O. Box 4241, Station A Toronto, Ontario M5W 5R3 Toll free: 1-800-846-5970

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