



Get expert
medical
guidance

 Best Doctors®

 **Sun Life**

Life's brighter under the sun

What is Best Doctors?

If you are faced with a medical condition, trying to sort through the maze of information can be as stressful as the diagnosis itself.

With critical illness insurance or personal health insurance from Sun Life Financial, you can get access to Best Doctors — an international physician network that can help you understand your medical condition and treatment options.¹

When you're facing the uncertainty of a medical condition, Best Doctors offers services to give you the information you need to make more informed decisions about your health care.

Best Doctors offers a range of services that can help you:

- Feel confident about your diagnosis and treatment options
- Answer your medical questions and concerns
- Find a specialist or treatment facility either within or outside Canada
- Navigate the healthcare system with useful resources

*The right information.
The right diagnosis.
The right treatment.*

Your available services

Expert Medical Opinion²

Have world-renowned specialists review an existing diagnosis or treatment plan to confirm or recommend a modified path forward.

Best Doctors 360°

Get a variety of information that's condition-specific, including websites, articles, and community resources that can assist your medical needs.

FindBestDoc

Provides names of local specialists who meet your specific criteria.

FindBestCare

Provides names of specialists outside of Canada who meet your specific criteria.

¹ This value-added service is included with the purchase of some critical illness or personal health insurance plans from Sun Life Financial.

² Service formerly known as InterConsultation.

³ Only with Sun Critical Illness policies



Ask the Expert

Receive personalized answers to questions about a medical condition, treatment option or symptom.

Mental Health Navigator³

Get guidance on a mental health condition that isn't improving or if you are questioning a treatment plan.



Expert medical information is only a call away

Once insurance coverage is in place, you can access Best Doctors services at any time. The services are available for you, your spouse, dependent children, parents and parents-in-law.

Family access to Best Doctors services

You, your spouse, dependent children, parents and parents-in-law can use the services if you have any type or degree of medical uncertainty. You can also extend a one time gift of services to your grandparent or sibling. You don't need to make a claim to access the services. Your Best Doctors coverage will remain in place for up to four months after your policy ends.

What to expect when you connect with Best Doctors

A Best Doctors clinical representative will provide you with ongoing support and guidance.

Your representative will:

- assist you throughout the Best Doctors process,
- liaise with the Best Doctors specialist(s) reviewing your case, and
- keep you informed of the progress.



2 EASY WAYS TO ACCESS BEST DOCTORS



Call 1-877-419-2378



Visit bestdoctors.com/canada/start

Make sure to have your critical illness or personal health insurance policy number on hand to access the service.

My policy number _____

Get more out of your critical illness insurance or personal health insurance

Access Best Doctors when you need it.

Call 1-877-419-2378

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Unless specified otherwise, "you" and "your" mean the insured person. Best Doctors isn't part of the insurance policy. We can't guarantee its availability. It may be withdrawn or modified at any time, without any notice.

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